

Method of Payment

Mastercard Visa Cheque Money Order

Card Number Expiry Date:

Card Holder Signature _____ Name on Card _____

Telephone: Home _____ Work _____ City _____ Prov./State _____
(including area code)

Postal/Zip code _____ Country _____ email: _____

Shipping Instructions (please read carefully)

Shipping cedar canoe strips to Canadian, American and overseas destinations.

Cedar wood strips are shipped full length. Please note that freight is not included in the unit price. Because sending items separately will increase freight costs, we recommend that you order as many of the items that you require to complete your project. Approximate truck/air freight charges for 60 lbs. (approximate weight for the planking plus additional items) are:

Montreal - \$55.00 **Ottawa** - \$40.00 **Winnipeg** - \$50.00 **Edmonton** - \$60.00 **Vancouver** - \$69.00 **Halifax** - \$60.00. For price quotes to other U.S. Destinations or Europe, please call

General method of shipping for items other than canoe strips.

We take great care to ensure your parcel is carefully wrapped and in finding the most economical method of shipping. For small parcels we use Canada Expedited Post unless shipping paints, epoxies or other flammable goods which are prohibited under Canada Post regulations and are required to go via Ground Courier. Shipping surcharges (in addition to our regular charges) are applicable on bulky or heavy items.

Please let us know if you wish to have a catalogue sent to a friend.

Name _____ Address _____ City _____

Postal Code/Zip _____ Country _____

The TenderCraft Guarantee

Your complete satisfaction with our products is guaranteed. If you are not satisfied with anything you buy from our Shop, simply return the merchandise prepaid within 30 days. **Return Policy:** Items must be returned in the same condition as received and must include all the original papers. Any item returned will be subject to a 20% restocking fee. **Special Order and Custom Order Returns must be approved prior to returning** The carrier is responsible for delivery of goods, complete and undamaged. Any damaged goods should be reported

to the carrier immediately, and then to TenderCraft. **Prices are subject to change.** We will gladly confirm the current prices at time of ordering.